



## **AN OUTLINE PROFILE OF THE PRACTICE**

### **The Location**

The practice is situated in the centre of Warrington in North Cheshire, central to motorway connections to Manchester, Liverpool and Chester.

The Practice's main surgery is located within the Orford Park Jubilee Hub premises which is a new (opened 2012) Leisure and Health premises .

The Practice has a branch surgery at 74 Bewsey Street Warrington. This is temporary accommodation adjacent to the original health centre site of the Practice.

The original Eric Moore Health Centre premises (on Tanners Lane, Warrington) is currently being redeveloped and is due to be completed in the Autumn of 2014. This site will then become the main surgery site for the Practice (closing the 74 Bewsey Street site) and the Orford Park site will be the second (branch) site

### **The Practice**

Eric Moore Partnership is an innovative, forward-thinking, energetic and friendly Practice offering primary care services to a population of approx 8000 patients in a highly deprived town-centre location.

The Practice was the result of a Modernisation project (in 2000) which merged 3 single-handed practices and evolved into a practice now offering transformational healthcare and service delivery.

The Practice is listed on the DoH website for its success in delivering services and has received national awards and recognition for the same

The Practice set up a Primary Care Diagnostic unit that has transformed access and facilitated enhanced pathway redesign.

The Practice currently provides General Practice, GPwSI and Consultant supported services in Pain Management, Palliative Care, Gastroenterology, ENT, Radiology and General Surgery.

The Practice also supports the following services:

- Callands Nursing Home. - GP weekly ward round
- St Marys Hospital (Acquired Brain Injury Unit). - GP weekly ward round

## **Clinical Staff**

### **General Practitioners:**

Dr Raj Kumar  
Dr Emma Ryan  
Dr Obaid Khan  
Dr Naweed Rasool  
Dr Simon Berrisford  
Dr Ceena Alex

### **Nursing Team:**

Alison Robson – Nurse Clinician  
Jacqueline Laughlin – Nurse Clinician  
Maureen Brien – Practice Nurse  
Joanne Scott – Practice Nurse  
Emma Powell – Healthcare Assistant

## **Staffing**

In addition to the clinical team, there is a full complement of Administration staff – Practice Business Manager, Assistant Practice Manager, Reception Manager, Administration, Secretarial and Reception staff.

### **Other Services (in-house)**

- Primary Care Ultrasound Service \*
- Mental Health (Counselling) Service
- Advanced Minor Surgery Service
- Pain Clinic
- Palliative Care Clinic
- ENT Clinic
- Weight Management Service
- All CDM Clinics (IHD, Diabetes, Asthma, COPD, Hypertension)
- Immunisation Clinics (childhood, travel vaccinations, influenza etc)
- Health Promotion Clinics (New Patient checks, well man/woman, cervical smears)
- Mental Health Counselling
- Ante-natal Services (led by Community Midwifery team)

\* The Practice has an Operations Manager/Superintendent Ultrasonographer and Ultrasonographers who offer our innovative primary care ultrasound service from the Practice premises and elsewhere. This service, following a successful pilot, is now formally contracted to provide community ultrasound services to the whole of the Warrington population via GP referrals.

## **Other Services offered at other community locations**

- District Nursing Service
- Health Visiting Services / Child Developmental Clinics
- Midwifery Services (ante-natal clinic)
- Alcohol Services

## **Computing and Information Technology**

The practice operates the TPP SystemOne clinical system, being fully computerised and has a Patient Self-check in system and automated Document Management system.

We have experienced SystemOne Users within the Practice to support newly employed staff and existing staff with training needs on the clinical system.

The Practice was the first in Warrington to implement Choose & Book in November 2005.

## **Appointments**

The Practice is currently open from 8.00am – 6.30pm Monday to Friday. All appointments are of 10 minutes duration and include a mixture of pre-bookable, book-on-the-day and Urgent appointments.

In addition, the Orford premises remains open until 2000hrs (Monday to Friday) to provide extended hours and ability for patients to attend after 1830hrs to collect/order prescriptions, book appointments etc.,

## **Extended Hours**

The Practice currently offers Saturday mornings as Extended Hours and Early Evening appointments, as a result of the latest (2013) patient survey results.

## **Out of Hours**

Since April 2013, the 111 service operates this service.

## **Commissioning**

The Practice is a member of the Healthy Warrington Federation (a group of 6 like-minded GP Practices). Meetings are normally held on the last Thursday of each month with representation from each Practice.

The Practice is a member of the North Central Cluster Group for Warrington Health Plus. There are monthly meetings held normally on the last Tuesday afternoon of each month with representation from the Practice and the other local Practices within this group.

## **Contact Details:**

Julie McCann  
Practice Business Manager  
Eric Moore Partnership  
Surgery Tel: 01925 843883  
Bewsey St Administration Office: 01925 418768